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LIVEPERSON®

# LivePerson (UK) Limited & LivePerson Netherlands B.V.

## Pursuant to the Modern Slavery Act 2015

June 2026

This statement is made on behalf of LivePerson (UK) Limited and LivePerson Netherlands B.V., both subsidiaries under LivePerson, Inc. ("LivePerson"). LivePerson respects human rights and does not accept, support or use any forms of modern slavery in its operations, including unlawful child labor, forced labor or human trafficking. LivePerson commits to adhering to all applicable employment laws in the locations in which it operates and has processes in place designed to maintain compliance with the Modern Slavery Act 2015 (the "Act").

### *Business and Values*

LivePerson is a cloud based Software as a Service ("SaaS") company that believes consumers should be able to communicate with brands as easily as they do with friends and family. Founded in 1995, LivePerson focuses on chat and digital engagement to enable its global customer base to improve consumer satisfaction, increase online sales and reduce customer service costs through its AI-powered Conversational Cloud platform. Rooted in human emotion and powerful AI understanding, LivePerson is committed to continuously pushing the boundaries of digital and human conversations. For more details on LivePeron's core values, which are the heart and soul of the company, please visit LivePerson's 'Our Values' site at https://www.liveperson.com/company/.

### *Due Diligence*

LivePerson has conducted a risk assessment of its suppliers and determined that the majority of its suppliers are considered to be low risk in regards to engaging in forced labor due to the following reasons:

- LivePerson is a provider of SaaS and professional services, which does not fall within the industries that are typically considered high risk.
- LivePerson maintains robust human resources processes to ensure that all prospective employees are vetted through pre-employment checks in accordance with applicable local laws and policies, including verification of candidates' legal right to work in a particular jurisdiction, and expects the same from its suppliers.
- There is low risk of illegal activities, such as those protected by the Act, in many of the geographic locations in which LivePerson's customers and suppliers are located.

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### *Policies and Practices*

LivePerson maintains a number of internal policies and practices relevant to modern slavery and to ensure that it conducts business in an ethical and transparent manner. These include the following:

- **Recruitment Practices.** LivePerson operates a robust recruitment process, including conducting checks to confirm each individual's eligibility to work in their location, in order to safeguard against human trafficking or individuals being forced to work against their will.

- **Whistleblower Policy.** LivePerson maintains a Whistleblower Policy so all employees know they can raise concerns about how colleagues are being treated, or practices within LivePerson's business, without fear of retaliation.

- **Code of Conduct.** LivePerson's Code of Conduct sets forth guidelines for honest and ethical practices as an organization and for each director, officer, and employee individually.

- **Code of Ethics for Chief Executive and Senior Officers.** LivePerson's Code of Ethics for Chief Executive and Senior Officers provides guidelines on the business practices and principles of behavior that support LivePerson's commitment to the highest standards of ethical business conduct.

LivePerson expects its directors, officers, employees and consultants to uphold our policies and practices. For further information, visit LivePerson's 'Corporate Governance' site at www.liveperson.com.

### *Employees' Training*

LivePerson conducts trainings regularly to educate employees on their obligations to comply with LivePerson policies including the Employee Handbook, Code Of Conduct, Code Of Ethics for Chief Executive and Senior Officers, and Whistleblower Policy, as well as other applicable laws, rules and regulations.

### *Vendors*

LivePerson commits to operating its business in an ethical and responsible manner and expects the same from its vendors. As part of its contracting process, LivePerson requires its vendors to commit to comply with all applicable laws and regulations, including the Act. In the event that LivePerson becomes aware of any violations or issues related to slavery or human trafficking, LivePerson will

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work to ensure that appropriate measures are taken, which may include reporting this information to appropriate authorities and terminating its relationship with the supplier.

### *Further Actions*

LivePerson will continue to conduct detailed risk assessments and revisit supply chain due diligence regularly to ensure continued compliance with the Act. Further, LivePerson will continue to update its employees' training program to align with best practices.

### *Approval*

**This statement has been prepared pursuant to Section 54 of the Modern Slavery Act of 2015 and it constitutes LivePerson's slavery and human trafficking statement for the previous financial year (FY25) ending on December 31, 2025. This statement has been approved by the board of directors of the relevant subsidiaries.**

Signed for and on behalf of LivePerson

Signed by:
John Collins
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John Collins
Chief Financial Officer & Chief Operating Officer

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