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UNITED STATES
SECURITIES AND EXCHANGE COMMISSION
WASHINGTON, D.C. 20549

SCHEDULE 13G
(RULE 13d-102)

INFORMATION TO BE INCLUDED IN STATEMENTS FILED PURSUANT TO RULES 13d-1(b) (c),
AND (d) AND AMENDMENTS THERETO FILED PURSUANT TO RULE 13D-2(B)

(AMENDMENT NO. _____) *

LivePerson, Inc.

(Name of Issuer)

Common Stock, \$.001 Par Value

(Title of Class of Securities)

53814610

(CUSIP Number)

December 31, 2000

(Date of Event Which Requires Filing of this Statement)

Check the appropriate box to designate the rule pursuant to which this Schedule
is filed:

Rule 13d-1(b)
 Rule 13d-1(c)
 Rule 13d-1(d)

*The remainder of this cover page shall be filled out for a reporting person's
initial filing on this form with respect to the subject class of securities, and
for any subsequent amendment containing information which would alter the
disclosures provided in a prior cover page.

The information required in the remainder of this cover page shall not be deemed
to be "filed" for the purpose of Section 18 of the Securities Exchange Act of
1934 ("Act") or otherwise subject to the liabilities of that section of the Act
but shall be subject to all other provisions of the Act (however, see the
Notes).

1 NAMES OF REPORTING PERSONS
 I.R.S. IDENTIFICATION NOS. OF ABOVE PERSONS (ENTITIES ONLY)

Highland Capital Partners IV Limited Partnership

2 CHECK THE APPROPRIATE BOX IF A MEMBER OF A GROUP (SEE INSTRUCTIONS)

(a)
 (b)

3 SEC USE ONLY

4 CITIZENSHIP OR PLACE OF ORGANIZATION

Delaware

5 SOLE VOTING POWER

0

NUMBER OF
 SHARES
 BENEFICIALLY
 OWNED BY

6 SHARED VOTING POWER

2,820,584

EACH
 REPORTING
 PERSON

7 SOLE DISPOSITIVE POWER

0

WITH

8 SHARED DISPOSITIVE POWER

2,820,584

9 AGGREGATE AMOUNT BENEFICIALLY OWNED BY EACH REPORTING PERSON

2,820,584

10 CHECK BOX IF THE AGGREGATE AMOUNT IN ROW (9) EXCLUDES CERTAIN SHARES
 (SEE INSTRUCTIONS)

11 PERCENT OF CLASS REPRESENTED BY AMOUNT IN ROW 9

8.3%

12 TYPE OF REPORTING PERSON (SEE INSTRUCTIONS)

PN

1 NAMES OF REPORTING PERSONS
 I.R.S. IDENTIFICATION NOS. OF ABOVE PERSONS (ENTITIES ONLY)

Highland Management Partners IV LLC

2 CHECK THE APPROPRIATE BOX IF A MEMBER OF A GROUP (SEE INSTRUCTIONS)

(a)

(b)

3 SEC USE ONLY

4 CITIZENSHIP OR PLACE OF ORGANIZATION

Delaware

5 SOLE VOTING POWER

0

NUMBER OF
 SHARES
 BENEFICIALLY
 OWNED BY

6 SHARED VOTING POWER

2,820,584

EACH
 REPORTING
 PERSON

7 SOLE DISPOSITIVE POWER

0

WITH

8 SHARED DISPOSITIVE POWER

2,820,584

9 AGGREGATE AMOUNT BENEFICIALLY OWNED BY EACH REPORTING PERSON

2,820,584

10 CHECK BOX IF THE AGGREGATE AMOUNT IN ROW (9) EXCLUDES CERTAIN SHARES
 (SEE INSTRUCTIONS)

11 PERCENT OF CLASS REPRESENTED BY AMOUNT IN ROW 9

8.3%

12 TYPE OF REPORTING PERSON (SEE INSTRUCTIONS)

PN

1 NAMES OF REPORTING PERSONS
 I.R.S. IDENTIFICATION NOS. OF ABOVE PERSONS (ENTITIES ONLY)

Robert F. Higgins

2 CHECK THE APPROPRIATE BOX IF A MEMBER OF A GROUP (SEE INSTRUCTIONS)

(a)

(b)

3 SEC USE ONLY

4 CITIZENSHIP OR PLACE OF ORGANIZATION

United States

5 SOLE VOTING POWER

1,852

NUMBER OF
 SHARES
 BENEFICIALLY
 OWNED BY

6 SHARED VOTING POWER

2,938,109

EACH
 REPORTING
 PERSON

7 SOLE DISPOSITIVE POWER

1,852

WITH

8 SHARED DISPOSITIVE POWER

2,938,109

9 AGGREGATE AMOUNT BENEFICIALLY OWNED BY EACH REPORTING PERSON

2,939,961

10 CHECK BOX IF THE AGGREGATE AMOUNT IN ROW (9) EXCLUDES CERTAIN SHARES
 (SEE INSTRUCTIONS)

11 PERCENT OF CLASS REPRESENTED BY AMOUNT IN ROW 9

8.7%

12 TYPE OF REPORTING PERSON (SEE INSTRUCTIONS)

IN

1 NAMES OF REPORTING PERSONS
 I.R.S. IDENTIFICATION NOS. OF ABOVE PERSONS (ENTITIES ONLY)

Paul A. Maeder

2 CHECK THE APPROPRIATE BOX IF A MEMBER OF A GROUP (SEE INSTRUCTIONS)

(a)

(b)

3 SEC USE ONLY

4 CITIZENSHIP OR PLACE OF ORGANIZATION

United States

5 SOLE VOTING POWER

1,791

NUMBER OF
 SHARES
 BENEFICIALLY
 OWNED BY

6 SHARED VOTING POWER

2,938,109

EACH
 REPORTING
 PERSON

7 SOLE DISPOSITIVE POWER

1,791

WITH

8 SHARED DISPOSITIVE POWER

2,938,109

9 AGGREGATE AMOUNT BENEFICIALLY OWNED BY EACH REPORTING PERSON

2,939,900

10 CHECK BOX IF THE AGGREGATE AMOUNT IN ROW (9) EXCLUDES CERTAIN SHARES
 (SEE INSTRUCTIONS)

11 PERCENT OF CLASS REPRESENTED BY AMOUNT IN ROW 9

8.7%

12 TYPE OF REPORTING PERSON (SEE INSTRUCTIONS)

IN

1 NAMES OF REPORTING PERSONS
I.R.S. IDENTIFICATION NOS. OF ABOVE PERSONS (ENTITIES ONLY)

Daniel J. Nova

2 CHECK THE APPROPRIATE BOX IF A MEMBER OF A GROUP (SEE INSTRUCTIONS)
(a)
(b)

3 SEC USE ONLY

4 CITIZENSHIP OR PLACE OF ORGANIZATION
United States

5 SOLE VOTING POWER

1,720

NUMBER OF
SHARES
BENEFICIALLY
OWNED BY

6 SHARED VOTING POWER

2,938,109

EACH
REPORTING
PERSON

7 SOLE DISPOSITIVE POWER

1,720

WITH

8 SHARED DISPOSITIVE POWER

2,938,109

9 AGGREGATE AMOUNT BENEFICIALLY OWNED BY EACH REPORTING PERSON
2,939,829

10 CHECK BOX IF THE AGGREGATE AMOUNT IN ROW (9) EXCLUDES CERTAIN SHARES
(SEE INSTRUCTIONS)

11 PERCENT OF CLASS REPRESENTED BY AMOUNT IN ROW 9
8.7%

12 TYPE OF REPORTING PERSON (SEE INSTRUCTIONS)
IN

1 NAMES OF REPORTING PERSONS
 I.R.S. IDENTIFICATION NOS. OF ABOVE PERSONS (ENTITIES ONLY)

Keith E. Benjamin

2 CHECK THE APPROPRIATE BOX IF A MEMBER OF A GROUP (SEE INSTRUCTIONS)

(a)

(b)

3 SEC USE ONLY

4 CITIZENSHIP OR PLACE OF ORGANIZATION

United States

5 SOLE VOTING POWER

212

NUMBER OF
 SHARES
 BENEFICIALLY
 OWNED BY

6 SHARED VOTING POWER

2,938,109

EACH
 REPORTING
 PERSON

7 SOLE DISPOSITIVE POWER

212

WITH

8 SHARED DISPOSITIVE POWER

2,938,109

9 AGGREGATE AMOUNT BENEFICIALLY OWNED BY EACH REPORTING PERSON

2,938,321

10 CHECK BOX IF THE AGGREGATE AMOUNT IN ROW (9) EXCLUDES CERTAIN SHARES
 (SEE INSTRUCTIONS)

11 PERCENT OF CLASS REPRESENTED BY AMOUNT IN ROW 9

8.7%

12 TYPE OF REPORTING PERSON (SEE INSTRUCTIONS)

IN

1 NAMES OF REPORTING PERSONS
 I.R.S. IDENTIFICATION NOS. OF ABOVE PERSONS (ENTITIES ONLY)

Wycliffe K. Grousbeck

2 CHECK THE APPROPRIATE BOX IF A MEMBER OF A GROUP (SEE INSTRUCTIONS)

(a)
 (b)

3 SEC USE ONLY

4 CITIZENSHIP OR PLACE OF ORGANIZATION

United States

5 SOLE VOTING POWER

15,633

NUMBER OF
 SHARES
 BENEFICIALLY
 OWNED BY

6 SHARED VOTING POWER

2,938,109

EACH
 REPORTING
 PERSON

7 SOLE DISPOSITIVE POWER

15,633

WITH

8 SHARED DISPOSITIVE POWER

2,938,109

9 AGGREGATE AMOUNT BENEFICIALLY OWNED BY EACH REPORTING PERSON

2,953,742

10 CHECK BOX IF THE AGGREGATE AMOUNT IN ROW (9) EXCLUDES CERTAIN SHARES
 (SEE INSTRUCTIONS)

11 PERCENT OF CLASS REPRESENTED BY AMOUNT IN ROW 9

8.7%

12 TYPE OF REPORTING PERSON (SEE INSTRUCTIONS)

IN

Schedule 13G

Item 1(a). Name of Issuer: LivePerson, Inc. (the "Company")

Item 1(b). Address of Issuer's Principal Executive Offices: 4621 Seventh

Avenue, 10th Floor, New York, New York 10018

Item 2(a) -----	Item 2(b) -----	Item 2(c) -----
Name of Person Filing -----	Address -----	Citizenship or Place of Organization -----
Highland Capital Partners IV Limited Partnership ("Highland Capital"), a Delaware limited partnership	Two International Place Boston, MA 02110	Delaware
Highland Management Partners IV LLC ("Highland Management"), a Delaware limited liability company and the sole general partner of Highland Capital	Two International Place Boston, MA 02110	Delaware
Robert F. Higgins ("Higgins"), Paul A. Maeder ("Maeder"), Daniel J. Nova ("Nova"), Keith E. Benjamin ("Benjamin") and Wycliffe K. Grousbeck ("Grousbeck"), the managing members of Highland Management (the "Investing Managing Members")	Two International Place Boston, MA 02110	United States

Item 2(d). Title of Class of Securities: Common Stock.

Item 2(e). CUSIP Number: 53814610

Item 3. If This Statement is Filed Pursuant to Rules 13D-1(b), or 13D-2(b), Check Whether the Person Filing is A:

Not applicable.

Item 4. Ownership.

(a) Amount Beneficially Owned:

Highland Capital is the record owner of and beneficially owns 2,820,584 shares (the "Shares") of Common Stock. Highland Capital has the power to vote or direct the disposition of all of the Shares. Such power is exercised through Highland Management as the sole general partner of Highland Capital. Highland Management, as the general partner of Highland Capital, may be deemed to own the Shares beneficially. The Investing Managing Members have the power over all investment decisions of Highland Management and therefore may be deemed to share beneficial ownership of the Shares by virtue of their status as controlling persons of Highland Management. In addition, Highland Entrepreneurs' Fund IV Limited Partnership ("HEF") is the record owner of and beneficially owns 117,525 shares (the "HEF Shares") of Common Stock. HEF has the power to vote or direct the disposition of all of the HEF Shares. Such power is exercised through Highland Entrepreneurs' Fund IV LLC (the "LLC") as the sole general partner of HEF. The LLC, as the general partner of HEF, may be deemed to own the HEF Shares beneficially. The Investing Managing Members have the power over all investment decisions of the LLC and therefore may be deemed to share beneficial ownership of the HEF Shares by virtue of their status as controlling persons of the LLC. Highland Management disclaims beneficial ownership of the Shares and each of the Investing Managing Members disclaims beneficial ownership of the Shares and the HEF Shares.

Higgins is the record owner of and beneficially owns 1,852 shares of Common Stock in addition to the shares listed above. Maeder is the record owner of and beneficially owns 1,791 shares of Common Stock in addition to the shares listed above. Nova is the record owner of and beneficially owns 1,720 shares of Common Stock in addition to the shares listed above. Grousbeck beneficially owns and is the record owner of 633 shares of Common Stock and options to acquire 15,000 shares of Common Stock exercisable within sixty days of February 14, 2001 in addition to the shares listed above. Benjamin is the record owner of and beneficially owns 212 shares of Common Stock in addition to the shares listed above.

(b) Percent of Class:

Each of Highland Capital and Highland Management may be deemed to own beneficially 8.3% of the outstanding Common Stock. Each of the Investing Managing Members may be deemed to own beneficially 8.7% of the outstanding Common Stock. The foregoing percentage is based on the 33,853,662 shares of Common Stock reported to be outstanding as of October 27, 2000 in the Company's Quarterly Report on Form 10-Q for the quarter ended September 30, 2000.

(c) Number of shares as to which such person has:

(i) Each of Highland Capital and Highland Management has sole power to vote or direct the vote of -0- shares. Higgins has sole power to vote or direct the vote of 1,852 shares. Maeder has sole power to vote or direct the vote of 1,791 shares. Nova has sole power to vote or direct the vote of 1,720 shares. Grousbeck has sole power to vote or direct the vote of 15,633 shares. Benjamin has sole power to vote or direct the vote of 212 shares.

(ii) Highland Capital, Highland Management and each of the Investing Managing Members have shared power to vote or to direct the vote of 2,820,584 shares. In addition, each of the Investing Managing Members have shared power to vote or to direct the vote of an additional 117,525 shares, for an aggregate number of 2,938,109 shares.

(iii) Each of Highland Capital and Highland Management has sole power to dispose or to direct the disposition of -0- shares. Higgins has sole power to dispose or to direct the disposition of 1,852 shares. Maeder has sole power to dispose or to direct the disposition of 1,791 shares. Nova has sole power to dispose or to direct the disposition of 1,720 shares. Grousbeck has sole power to dispose or to direct the disposition of 15,633 shares. Benjamin has sole power to dispose or to direct the disposition of 212 shares.

(iv) Highland Capital, Highland Management and each of the Investing Managing Members have shared power to dispose or to direct the disposition of 2,820,584 shares. In addition, each of the Investing Managing Members have shared power to dispose or to direct the disposition of an additional 117,525 shares, for an aggregate number of 2,938,109 shares.

Item 5. Ownership of Five Percent or Less of a Class.

Not applicable.

Item 6. Ownership of More Than Five Percent On Behalf of Another Person.

Not applicable.

Item 7. Identification and Classification of the Subsidiary Which Acquired the Security Being Reported On by the Parent Holding Company.

Not applicable.

Item 8. Identification and Classification of Members of the Group.

Highland Capital, Highland Management, and each of the Investing Managing Members expressly disclaim membership in a "group" as defined in Rule 13d - 1(b)(1)(ii)(J).

Item 9. Notice of Dissolution of Group.

Not applicable.

Item 10. Certification.

Not applicable.

SIGNATURE

After reasonable inquiry and to the best of his or its knowledge and belief, each of the undersigned certifies that the information set forth in this statement is true, complete and correct.

Dated: February 5, 2001

HIGHLAND CAPITAL PARTNERS IV
LIMITED PARTNERSHIP

By: Highland Management
Partners IV LLC, Its General Partner

By: /s/ ROBERT F. HIGGINS

Managing Member

HIGHLAND MANAGEMENT PARTNERS IV LLC

By: /s/ ROBERT F. HIGGINS

Managing Member

/s/ ROBERT F. HIGGINS

Robert F. Higgins

/s/ PAUL A. MAEDER

Paul A. Maeder

/s/ DANIEL J. NOVA

Daniel J. Nova

/s/ KEITH E. BENJAMIN

Keith E. Benjamin

/s/ WYCLIFFE K. GROUSBECK

Wycliffe K. Grousbeck

CUSIP NO. 53814610

13G

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Exhibit Index

EXHIBIT NO. -----	DESCRIPTION -----	PAGE NO. -----
1	Agreement of Joint Filing	14

EXHIBIT 1

AGREEMENT OF JOINT FILING

Pursuant to Rule 13d-1(k)(1) under the Securities Exchange Act of 1934, the undersigned hereby agree that only one statement containing the information required by Schedule 13G need be filed on behalf of all of the undersigned with respect to the ownership of shares of Common Stock of LivePerson, Inc.

This agreement may be executed in any number of counterparts, each of which shall be deemed an original.

EXECUTED as a sealed instrument this 5th day of February, 2001.

HIGHLAND CAPITAL PARTNERS IV
LIMITED PARTNERSHIP

By: Highland Management
Partners IV LLC, Its General Partner

By: /s/ ROBERT F. HIGGINS

Managing Member

HIGHLAND MANAGEMENT PARTNERS IV LLC

By: /s/ ROBERT F. HIGGINS

Managing Member

/s/ ROBERT F. HIGGINS

Robert F. Higgins

/s/ PAUL A. MAEDER

Paul A. Maeder

/s/ DANIEL J. NOVA

Daniel J. Nova

/s/ KEITH E. BENJAMIN

Keith E. Benjamin

/s/ WYCLIFFE K. GROUSBECK

Wycliffe K. Grousbeck